



Warning: In order for the stats shown on this page to be accurate, data must be recorded correctly over time. I have created an instructional video (found by clicking SUPPORT and VIDEOS above) that shows you what data collection needs to be recorded (and how) so that you can make full use of this report.



Tip: This page relies on the association between your programs and the functional centers as shown on this report. Please ensure you accurately complete/revise this program -> [FC association list](#).



Please Note: This page is available in an alternative version which outputs raw source (debug) data which should help you to track down the cause of any oddly appearing statistics here. To turn debug on, [click here](#). Note that the page will load slowly if this feature is selected.

| Case Management - FC: 7258209 | | | | | |
|--|-----------------|--|-----|------|--|
| Includes Services: case management, New Service Name, new service name, Travel, travel | | | | | |
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
| 7258209 | 3501000 | Employee Worked Hours | M | N/A | This statistic is not available because to my knowledge, nobody is using InfoAnywhere to track activities for every minute of every day. Usually this figure is taken from payroll. |
| 7258209 | 3503000 | Employee Benefit Hours | M | N/A | Hours worked but paid for from benefit dollars, hours of entitlement to paid absence which accrue to the credit of the employee. It includes vacation, statutory holiday, sick leave. This statistic is not available because InfoAnywhere does not track this HR data. |
| 7258209 | 4069910 | Individuals Currently Waiting for Assessment | M | 2 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients ASSESSED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 7258209 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 0 | Get a list of clients assessed BEFORE the REPORT END DATE. From this list discard all clients MATCHED or CLOSED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 7258209 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | 1 | Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by One To One. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the SESSIONS as shown on each entry, display session total not hours total. Divide by age and display. |
| 7258209 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | 1 | |
| 7258209 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | 0 | |
| 7258209 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | 1 | |
| 7258209 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 1 | Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break |
| 7258209 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 1 | |
| 7258209 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 0 | |
| | | Individual Visit - Telephone - In House - | | | |

| | | | | | |
|---------|---------|---|---|----|---|
| 7258209 | 4518090 | UNKNOWN AGE | M | 0 | apart by age. |
| 7258209 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 2 | Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have recieved service. Divide by age. |
| 7258209 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 3 | |
| 7258209 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 0 | |
| 7258209 | 4558090 | Individuals Served by Functional Centre - UNKNOWN AGE | M | 1 | |
| 7258209 | 5128012 | Assessment Completed Eligible In-Home - Admitted | M | 11 | Get list of all clients assessed during the report period. Remove all who do not have SERVED in the closing code and keep the ones whose closing code is blank (being served still). Count list and display. |
| 7258209 | 5128011 | Assessment Completed - Eligible In-Home - Client Declined | M | 0 | Get list of all clients assessed during the report period. Remove all who do not have "Not Served - Declined Service" as closing code. Count list and display. |
| 7258209 | 5128029 | Assessment Completed Eligible In-Home - Other Organization | M | 0 | List of clients assessed during the report period. Remove all who do not have "Not Served - Referred To Other Hospice" as closing code. Remove all who were never assessed. |
| 7258209 | 5128031 | Assessment Completed Not Eligible Did Not Meet Criteria | M | 0 | Get list of all clients assessed during the report period. Remove all who do not have "Not Served - Unsuitable" as closing code. Count list and display. |
| 7258209 | 5128032 | Assessment Completed Not Eligible Referred To Other | M | 0 | Get list of all clients assessed during the report period. Remove all who do not have "Not Served - Referred To Other Agency" as closing code. Count list and display. |
| 7258209 | 5128041 | Assessment Incomplete - Eligibility Not Determined. Process Stopped | M | 0 | Get list of all clients assessed during the report period. Remove all who do not have "Not Served - Assessment Partially Completed" in the closing code. Count list and display. |

Administrative Services - FC: 72110

Includes Services: - Non-matched Service, - non-matched service, --- Choose Above First---, Administrative, Awareness, administrative, awareness, Babysitting, Ber-groups, Bereavement - Caregiver Support, Bereavement - General, Bereavement - Groups, Bereavement - Groups - Anticipatory Grief, Bereavement - Groups - Childrens Support, Bereavement - Groups - Comp. Therapy, Bereavement - Groups - Day Program, Bereavement - Groups - Day Programs, Bereavement - Groups - Expressive Arts, Bereavement - Groups - General, Bereavement - Groups - Grief Support, Bereavement - Groups - Information, Bereavement - Groups - Psych/Social Support, Bereavement - Groups - Spiritual Support, Bereavement - Interim Support, babysitting, ber-groups, bereavement - caregiver support, bereavement - general, bereavement - groups, bereavement - groups - anticipatory grief, bereavement - groups - childrens support, bereavement - groups - comp. therapy, bereavement - groups - day program, bereavement - groups - day programs, bereavement - groups - expressive arts, bereavement - groups - general, bereavement - groups - grief support, bereavement - groups - information, bereavement - groups - psych/social support, bereavement - groups - spiritual support, bereavement - interim support, Caregiver Support, caregiver support, Day Programs, day programs, expressive arts, Fundraising - Special Event, fundraising - special event, General, Groups - Anticipatory Grief, Groups - Awareness, Groups - Board Of Directors, Groups - Celebration Of Life, Groups - Circle Of Hope, Groups - Committee, Groups - Day Programs, Groups - Expressive Arts, Groups - Friendly Visiting, Groups - Fundraising - Special Event, Groups - Received Training, Groups - Support Seminars, Groups - Visiting Volunteer - 1 On 1, general, groups - anticipatory grief, groups - awareness, groups - board of directors, groups - celebration of life, groups - circle of hope, groups - committee, groups - day programs, groups - expressive arts, groups - friendly visiting, groups - fundraising - special event, groups - received training, groups - support seminars, groups - visiting volunteer - 1 on 1, oth-awareness, oth-director, oth-fundraising, oth-training, Palliative - Anticipatory Grief, Palliative - Bereavement Correspondence, Palliative - Breast Cancer Support, Palliative - Caregiver Support, Palliative - Celebration Of Life, Palliative - Childrens Program, Palliative - Circle Of Hope, Palliative - Comp. Therapy, Palliative - Comp. Therapy Visiting, Palliative - Complementary Therapy, Palliative - Day Programs, Palliative - Driver, Palliative - Driving, Palliative - Expressive Arts, Palliative - General, Palliative - Groups, Palliative - Groups - Comp. Therapy, Palliative - Groups - Day Program, Palliative - Groups - Expressive Arts, Palliative - Groups - General, Palliative - Groups - Grief Support, Palliative - Groups - Psych/Social Support, Palliative - Information, Palliative - Interim Support, Palliative - Non-matched Service, Palliative - Psych/social Support, Palliative - Respite, Palliative - Spiritual Support, Palliative - Spiritual Support Program, Palliative - Staff -, Palliative - Staff - Anticipatory Grief, Palliative - Staff - Celebration Of Life, Palliative - Staff - Circle Of Hope, Palliative - Staff - Day Programs, Palliative - Staff - Friendly Visiting, Palliative - Staff - Information, Palliative - Staff - Psych / Social Support, Palliative - Staff - Respite,

Palliative - Staff - Support Seminars, Palliative - Visiting Volunteer - 1 On 1, PPSMCS - Service 1, PPSMCS - Service 3, Prep/Admin Work For Client Service, Psych/Social Support, pal-home, palliative - anticipatory grief, palliative - bereavement correspondence, palliative - breast cancer support, palliative - caregiver support, palliative - celebration of life, palliative - childrens program, palliative - circle of hope, palliative - comp. therapy, palliative - comp. therapy visiting, palliative - complementary therapy, palliative - day programs, palliative - driver, palliative - driving, palliative - expressive arts, palliative - general, palliative - groups, palliative - groups - comp. therapy, palliative - groups - day program, palliative - groups - expressive arts, palliative - groups - general, palliative - groups - grief support, palliative - groups - psych/social support, palliative - information, palliative - interim support, palliative - non-matched service, palliative - psych/social support, palliative - respite, palliative - spiritual support, palliative - spiritual support program, palliative - staff -, palliative - staff - anticipatory grief, palliative - staff - celebration of life, palliative - staff - circle of hope, palliative - staff - day programs, palliative - staff - friendly visiting, palliative - staff - information, palliative - staff - psych / social support, palliative - staff - respite, palliative - staff - support seminars, palliative - visiting volunteer - 1 on 1, ppsmcs - service 1, ppsmcs - service 3, prep/admin work for client service, psych/social support, Received Training, received training, Supported Friends & Family - Childrens Program, Supported Friends & Family - Groups, Supported Friends & Family - Groups - Childrens Su, Supported Friends & Family - Groups - Day Program, Supported Friends & Family - Groups - Expressive A, Supported Friends & Family - Groups - Information, Supported Friends & Family - Groups - Psych/Social, Supported Friends & Family - Non-Matched Service, Supported Friends & Family - Nxon-matched Service, supported friends & family - childrens program, supported friends & family - groups, supported friends & family - groups - childrens su, supported friends & family - groups - day program, supported friends & family - groups - expressive a, supported friends & family - groups - information, supported friends & family - groups - psych/social, supported friends & family - non-matched service, supported friends & family - nxon-matched service, Training, training

| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
|---------------|-----------------|--|-----|------|--|
| 72110 | 4069910 | Individuals Currently Waiting for Assessment | M | 2 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 72110 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 0 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. Count the number of clients left in the list and display. |
| 72110 | 4079910 | Days Waited for Service Initiation | M | 61.5 | This section is deprecated, please see section below. *** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the average of all these days waiting and display. |
| | | | | | This section is deprecated, please see section below. *** This stat is a duplicate of the one on the line above. There |

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| 72110 | 4079910 | Days Waited for Service Initiation | M | 62.4 | <p>is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated.</p> <p>*** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the average of all these days waiting and display.</p> |
| 72110 | 4079910 | Days Waited for Service Initiation | M | 2031 | <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated.</p> <p>*** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 72110 | 4079910 | Days Waited for Service Initiation | M | 1933 | <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated.</p> <p>*** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 72110 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | | Get a list of all non-group STAFF sessions which have a function |

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|-------|---------|--|---|---|--|
| 72110 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | | associated with the FC of this category AND with the delivery method stated here. Eliminate those that fall outside of the date range. Calculate and display total number of sessions. (Ian interprets FACE TO FACE to include - at office, in home, one to one). Divide by age. |
| 72110 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | | |
| 72110 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | | |
| 72110 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 0 | Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break apart by age. |
| 72110 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 0 | |
| 72110 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 0 | |
| 72110 | 4518090 | Individual Visit - Telephone - In House - OTHER | M | 0 | |
| 72110 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 0 | Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have recieved service. Divide By Age. |
| 72110 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 0 | |
| 72110 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 0 | |
| 72110 | 4558090 | Individuals Served by Functional Centre - AGE UNKNOWN | M | 0 | |
| 72110 | 4920010 | Number of Group Sessions | M | 0 | Pull a list of all staff and volunteer group sessions which have a function associated with the FC of this category. Display count of sessions. |
| 72110 | 489**** | New Referrals - All Age Groups | M | 0 | Get list of clients referred during the report period. Discard those which do not have the functions of this FC in their SERVICES REQUESTED AT TIME OF ASSESSMENT box. Refine list by age (at report end date) where applicable. Count and display. |
| 72110 | 4898020 | New Referrals - ELDERLY | M | 0 | |
| 72110 | 4898040 | New Referrals - ADULT | M | 0 | |
| 72110 | 4898060 | New Referrals - PEDIATRIC | M | 0 | |
| 72110 | 4898090 | New Referrals - AGE UNKNOWN | M | 0 | |
| 72110 | 513**** | Service Discharge | M | 4 | Get list of clients who have STOPPED SERVICE during the report period. Eliminate those not served by this FC. Count and display. |
| 72110 | 5138010 | Service Discharge - Service Plan Complete | M | 1 | Get list of clients who have STOPPED SERVICE during the report period who were involved in one of the services of this FC. Discard those which do not have the closing code(s) related to this section (Served - Discharged / Served - Bereav Serv No Longer Req'd / Served - Service Plan Complete). Count and display. |
| 72110 | 5138020 | Service Discharge - Death while in care of Org | M | 2 | |
| 72110 | 5138022 | Service Discharge - Died In Hospital | M | 0 | |
| 72110 | 5138040 | Service Discharge - Transfer to LTC | M | 0 | |
| 72110 | 5138050 | Service Discharge - Hospital | M | 0 | |
| 72110 | 5138060 | Service Discharge - Client Preference | M | 0 | |
| 72110 | 5138070 | Service Discharge - Transfer to other CSS | M | 0 | |
| 72110 | 5138090 | Service Discharge - Other | M | 0 | |

| <p align="center">Volunteer Services - FC: 72140</p> <p align="center">Includes Services: Bereavement - Non-matched Service, Bereavement - Spiritual Support, Board Of Directors, bereavement - non-matched service, bereavement - spiritual support, board of directors, Committee, committee, Fundraising, Fundraising - Canvassing, fundraising, fundraising - canvassing, Information, Interim Support, information, interim support, Non-Matched Service, non-matched service</p> | | | | | |
|--|-----------------|-------------|-----|------|---|
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
| | | | | | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT |

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| 72140 | 4069910 | Individuals Currently Waiting for Assessment | M | 0 | MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 72140 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 0 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. Count the number of clients left in the list and display. |
| 72140 | 4079910 | Days Waited for Service Initiation | M | 141.7 | This section is depreciated, please see section below. *** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the average of all these days waiting and display. |
| 72140 | 4079910 | Days Waited for Service Initiation | M | 134 | This section is depreciated, please see section below. *** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the average of all these days waiting and display. |
| | | | | | *** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. |

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| 72140 | 4079910 | Days Waited for Service Initiation | M | 1275 | <p>two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 72140 | 4079910 | Days Waited for Service Initiation | M | 1206 | <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 72140 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | 1 | <p>Get a list of all non-group STAFF sessions which have a function associated with the FC of this category AND with the delivery method stated here. Eliminate those that fall outside of the date range. Calculate and display total number of sessions. (Ian interprets FACE TO FACE to include - at office, in home, one to one). Divide by age.</p> |
| 72140 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | | |
| 72140 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | | |
| 72140 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | | |
| 72140 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 0 | <p>Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break apart by age.</p> |
| 72140 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 0 | |
| 72140 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 0 | |
| 72140 | 4518090 | Individual Visit - Telephone - In House - OTHER | M | 0 | |

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|-------|---------|---|---|---|--|
| 72140 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 1 | Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have recieved service. Divide By Age. |
| 72140 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 0 | |
| 72140 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 0 | |
| 72140 | 4558090 | Individuals Served by Functional Centre - AGE UNKNOWN | M | 0 | |
| 72140 | 4920010 | Number of Group Sessions | M | 0 | Pull a list of all staff and volunteer group sessions which have a function associated with the FC of this category. Display count of sessions. |
| 72140 | 489**** | New Referrals - All Age Groups | M | 0 | Get list of clients referred during the report period. Discard those which do not have the functions of this FC in their SERVICES REQUESTED AT TIME OF ASSESSMENT box. Refine list by age (at report end date) where applicable. Count and display. |
| 72140 | 4898020 | New Referrals - ELDERLY | M | 0 | |
| 72140 | 4898040 | New Referrals - ADULT | M | 0 | |
| 72140 | 4898060 | New Referrals - PEDIATRIC | M | 0 | |
| 72140 | 4898090 | New Referrals - AGE UNKNOWN | M | 0 | |
| 72140 | 513**** | Service Discharge | M | 4 | |
| 72140 | 5138010 | Service Discharge - Service Plan Complete | M | 1 | Get list of clients who have STOPPED SERVICE during the report period who were involved in one of the services of this FC. Discard those which do not have the closing code(s) related to this section (Served - Discharged / Served - Bereav Serv No Longer Req'd / Served - Service Plan Complete). Count and display. |
| 72140 | 5138020 | Service Discharge - Death while in care of Org | M | 2 | |
| 72140 | 5138022 | Service Discharge - Died In Hospital | M | 0 | |
| 72140 | 5138040 | Service Discharge - Transfer to LTC | M | 0 | |
| 72140 | 5138050 | Service Discharge - Hospital | M | 0 | |
| 72140 | 5138060 | Service Discharge - Client Preference | M | 0 | |
| 72140 | 5138070 | Service Discharge - Transfer to other CSS | M | 0 | |
| 72140 | 5138090 | Service Discharge - Other | M | 0 | |

Transportation - Client - FC: 7258214
Not Used: No programs / services are assigned to this functional center.

| Day Services - FC: 7258220 | | | | | |
|--|-----------------|--|-----|------|--|
| Includes Services: bereavement correspondence, circle of hope, day program - sunny days | | | | | |
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
| 7258220 | 4069910 | Individuals Currently Waiting for Assessment | M | 2 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 7258220 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 0 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. Count the |

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| | | | | | <p>belongs to this FC. Count the number of clients left in the list and display.</p> <p>This section is deprecated, please see section below.</p> <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the average of all these days waiting and display.</p> |
| 7258220 | 4079910 | Days Waited for Service Initiation | M | 45.9 | <p>This section is deprecated, please see section below.</p> <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the average of all these days waiting and display.</p> |
| 7258220 | 4079910 | Days Waited for Service Initiation | M | 1514 | <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report</p> |

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| | | | | | <p>and is the correct way to report this stat - see PDF documentation.</p> |
| 7258220 | 4079910 | Days Waited for Service Initiation | M | 305 | <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 7258220 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | | <p>Get a list of all non-group STAFF sessions which have a function associated with the FC of this category AND with the delivery method stated here. Eliminate those that fall outside of the date range. Calculate and display total number of sessions. (Ian interprets FACE TO FACE to include - at office, in home, one to one). Divide by age.</p> |
| 7258220 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | 3 | |
| 7258220 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | | |
| 7258220 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | 10 | |
| 7258220 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 0 | <p>Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break apart by age.</p> |
| 7258220 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 2 | |
| 7258220 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 1 | |
| 7258220 | 4518090 | Individual Visit - Telephone - In House - OTHER | M | 1 | |
| 7258220 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 0 | <p>Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have recieved service. Divide By Age.</p> |
| 7258220 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 2 | |
| 7258220 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 1 | |
| 7258220 | 4558090 | Individuals Served by Functional Centre - AGE UNKNOWN | M | 9 | |
| 7258220 | 4920010 | Number of Group Sessions | M | 3 | <p>Pull a list of all staff and volunteer group sessions which have a function associated with the FC of this category. Display count of sessions.</p> |
| 7258220 | 489**** | New Referrals - All Age Groups | M | 7 | <p>Get list of clients referred during the report period.</p> |
| 7258220 | 4898020 | New Referrals - ELDERLY | M | 2 | |
| | | | | | Discard those which do not have |

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| 7258220 | 4898040 | New Referrals - ADULT | M | 3 | the functions of this FC in their SERVICES REQUESTED AT TIME OF ASSESSMENT box. Refine list by age (at report end date) where applicable. Count and display. |
| 7258220 | 4898060 | New Referrals - PEDIATRIC | M | 1 | |
| 7258220 | 4898090 | New Referrals - AGE UNKNOWN | M | 1 | |
| 7258220 | 513**** | Service Discharge | M | 4 | Get list of clients who have STOPPED SERVICE during the report period. Eliminate those not served by this FC. Count and display. |
| 7258220 | 5138010 | Service Discharge - Service Plan Complete | M | 1 | Get list of clients who have STOPPED SERVICE during the report period who were involved in one of the services of this FC. Discard those which do not have the closing code(s) related to this section (Served - Discharged / Served - Bereav Serv No Longer Req'd / Served - Service Plan Complete). Count and display. |
| 7258220 | 5138020 | Service Discharge - Death while in care of Org | M | 2 | |
| 7258220 | 5138022 | Service Discharge - Died In Hospital | M | 0 | |
| 7258220 | 5138040 | Service Discharge - Transfer to LTC | M | 0 | |
| 7258220 | 5138050 | Service Discharge - Hospital | M | 0 | |
| 7258220 | 5138060 | Service Discharge - Client Preference | M | 0 | |
| 7258220 | 5138070 | Service Discharge - Transfer to other CSS | M | 0 | |
| 7258220 | 5138090 | Service Discharge - Other | M | 0 | |

| Personal Support / Independence Training - FC: 7258233 Includes Services: comp. therapy visiting, Visiting Volunteer - 1 On 1, visiting volunteer - 1 on 1 | | | | | |
|---|-----------------|--|-----|------|---|
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
| 7258233 | 4069910 | Individuals Currently Waiting for Assessment | M | 4 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 7258233 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 0 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. Count the number of clients left in the list and display. |
| 7258233 | 4079910 | Days Waited for Service Initiation | M | 61.2 | <p>This section is deprecated, please see section below.</p> <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days</p> |

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|---------|---------|------------------------------------|---|------|---|
| | | | | | between the REFERRAL date and the MATCH date. Take the average of all these days waiting and display. |
| 7258233 | 4079910 | Days Waited for Service Initiation | M | 39.7 | <p>This section is deprecated, please see section below.</p> <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the average of all these days waiting and display.</p> |
| 7258233 | 4079910 | Days Waited for Service Initiation | M | 3303 | <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 7258233 | 4079910 | Days Waited for Service Initiation | M | 1986 | <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days</p> <p>between the ASSESSMENT date</p> |

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| | | | | | | and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation . |
| 7258233 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | | | Get a list of all non-group STAFF sessions which have a function associated with the FC of this category AND with the delivery method stated here. Eliminate those that fall outside of the date range. Calculate and display total number of sessions. (Ian interprets FACE TO FACE to include - at office, in home, one to one). Divide by age. |
| 7258233 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | | | |
| 7258233 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | | | |
| 7258233 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | | | |
| 7258233 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 0 | | Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break apart by age. |
| 7258233 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 0 | | |
| 7258233 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 0 | | |
| 7258233 | 4518090 | Individual Visit - Telephone - In House - OTHER | M | 0 | | |
| 7258233 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 0 | | Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have recieved service. Divide By Age. |
| 7258233 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 0 | | |
| 7258233 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 0 | | |
| 7258233 | 4558090 | Individuals Served by Functional Centre - AGE UNKNOWN | M | 0 | | |
| 7258233 | 4920010 | Number of Group Sessions | M | 0 | | Pull a list of all staff and volunteer group sessions which have a function associated with the FC of this category. Display count of sessions. |
| 7258233 | 489**** | New Referrals - All Age Groups | M | 2 | | Get list of clients referred during the report period. Discard those which do not have the functions of this FC in their SERVICES REQUESTED AT TIME OF ASSESSMENT box. Refine list by age (at report end date) where applicable. Count and display. |
| 7258233 | 4898020 | New Referrals - ELDERLY | M | 1 | | |
| 7258233 | 4898040 | New Referrals - ADULT | M | 1 | | |
| 7258233 | 4898060 | New Referrals - PEDIATRIC | M | 0 | | |
| 7258233 | 4898090 | New Referrals - AGE UNKNOWN | M | 0 | | |
| 7258233 | 513**** | Service Discharge | M | 4 | | Get list of clients who have STOPPED SERVICE during the report period. Eliminate those not served by this FC. Count and display. |
| 7258233 | 5138010 | Service Discharge - Service Plan Complete | M | 1 | | Get list of clients who have STOPPED SERVICE during the report period who were involved in one of the services of this FC. Discard those which do not have the closing code(s) related to this section (Served - Discharged / Served - Bereav |
| 7258233 | 5138020 | Service Discharge - Death while in care of Org | M | 2 | | |
| 7258233 | 5138022 | Service Discharge - Died In Hospital | M | 0 | | |
| 7258233 | 5138040 | Service Discharge - Transfer to LTC | M | 0 | | |
| 7258233 | 5138050 | Service Discharge - Hospital | M | 0 | | |
| 7258233 | 5138060 | Service Discharge - Client Preference | M | 0 | | |

| | | | | | |
|---------|---------|---|---|---|--|
| 7258233 | 5138070 | Service Discharge - Transfer to other CSS | M | 0 | Serv No Longer Req'd / Served - Service Plan Complete). Count and display. |
| 7258233 | 5138090 | Service Discharge - Other | M | 0 | |

Caregiver Support - FC: 7258250
Not Used: No programs / services are assigned to this functional center.

Visiting - Social and Safety - FC: 7258260
Includes Services: customizable, day program 1, loan of resources / goods, psych / social support, respite, support seminars

| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
|---------------|-----------------|--|-----|------|---|
| 7258260 | 4069910 | Individuals Currently Waiting for Assessment | M | 6 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 7258260 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 2 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. Count the number of clients left in the list and display. |
| 7258260 | 4079910 | Days Waited for Service Initiation | M | 40 | This section is deprecated, please see section below. *** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the average of all these days waiting and display. |
| 7258260 | 4079910 | Days Waited for Service Initiation | M | 43.5 | This section is deprecated, please see section below. *** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be |

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| | | | | | <p>calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the average of all these days waiting and display.</p> |
| 7258260 | 4079910 | Days Waited for Service Initiation | M | 2041 | <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 7258260 | 4079910 | Days Waited for Service Initiation | M | 1916 | <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 7258260 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | | <p>Get a list of all non-group STAFF sessions which have a function associated with the FC of this category AND with the delivery method stated here.</p> |
| 7258260 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | 5 | |
| 7258260 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | | |

| | | | | | |
|---------|---------|--|---|----|--|
| 7258260 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | 10 | Eliminate those that fall outside of the date range. Calculate and display total number of sessions. (Ian interprets FACE TO FACE to include - at office, in home, one to one). Divide by age. |
| 7258260 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 0 | Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break apart by age. |
| 7258260 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 0 | |
| 7258260 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 0 | |
| 7258260 | 4518090 | Individual Visit - Telephone - In House - OTHER | M | 0 | |
| 7258260 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 0 | Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have received service. Divide By Age. |
| 7258260 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 4 | |
| 7258260 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 0 | |
| 7258260 | 4558090 | Individuals Served by Functional Centre - AGE UNKNOWN | M | 8 | |
| 7258260 | 4920010 | Number of Group Sessions | M | 3 | Pull a list of all staff and volunteer group sessions which have a function associated with the FC of this category. Display count of sessions. |
| 7258260 | 489**** | New Referrals - All Age Groups | M | 6 | Get list of clients referred during the report period. Discard those which do not have the functions of this FC in their SERVICES REQUESTED AT TIME OF ASSESSMENT box. Refine list by age (at report end date) where applicable. Count and display. |
| 7258260 | 4898020 | New Referrals - ELDERLY | M | 2 | |
| 7258260 | 4898040 | New Referrals - ADULT | M | 3 | |
| 7258260 | 4898060 | New Referrals - PEDIATRIC | M | 1 | |
| 7258260 | 4898090 | New Referrals - AGE UNKNOWN | M | 0 | |
| 7258260 | 513**** | Service Discharge | M | 4 | Get list of clients who have STOPPED SERVICE during the report period. Eliminate those not served by this FC. Count and display. |
| 7258260 | 5138010 | Service Discharge - Service Plan Complete | M | 1 | Get list of clients who have STOPPED SERVICE during the report period who were involved in one of the services of this FC. Discard those which do not have the closing code(s) related to this section (Served - Discharged / Served - Bereav Serv No Longer Req'd / Served - Service Plan Complete). Count and display. |
| 7258260 | 5138020 | Service Discharge - Death while in care of Org | M | 2 | |
| 7258260 | 5138022 | Service Discharge - Died In Hospital | M | 0 | |
| 7258260 | 5138040 | Service Discharge - Transfer to LTC | M | 0 | |
| 7258260 | 5138050 | Service Discharge - Hospital | M | 0 | |
| 7258260 | 5138060 | Service Discharge - Client Preference | M | 0 | |
| 7258260 | 5138070 | Service Discharge - Transfer to other CSS | M | 0 | |
| 7258260 | 5138090 | Service Discharge - Other | M | 0 | |

| Visiting - Hospice Services - FC: 7258265 Includes Services: anticipatory grief, Bereavement - Comp. Therapy, bereavement - comp. therapy, childrens program, friendly visiting, in-home volunteer, spiritual support program | | | | | |
|--|-----------------|--|-----|------|--|
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
| 7258265 | 4060010 | Individuals Currently Waiting for Assessment | M | 17 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched |

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|---------|---------|--|---|------|---|
| 7258265 | 4069910 | Individuals Currently Waiting for Assessment | M | 17 | after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. |
| 7258265 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 4 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. Count the number of clients left in the list and display. |
| 7258265 | 4079910 | Days Waited for Service Initiation | M | 37.7 | This section is depreciated, please see section below. *** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the average of all these days waiting and display. |
| 7258265 | 4079910 | Days Waited for Service Initiation | M | 19.8 | This section is depreciated, please see section below. *** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the average of all these days waiting and display. |
| | | | | | *** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all |

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|---------|---------|--|---|------|---|
| 7258265 | 4079910 | Days Waited for Service Initiation | M | 2448 | <p>calculated. ^^^ Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 7258265 | 4079910 | Days Waited for Service Initiation | M | 1131 | <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 7258265 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | 5 | <p>Get a list of all non-group STAFF sessions which have a function associated with the FC of this category AND with the delivery method stated here. Eliminate those that fall outside of the date range. Calculate and display total number of sessions. (Ian interprets FACE TO FACE to include - at office, in home, one to one). Divide by age.</p> |
| 7258265 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | 4 | |
| 7258265 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | | |
| 7258265 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | 19 | |
| 7258265 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 0 | <p>Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break apart by</p> |
| 7258265 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 0 | |
| 7258265 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 0 | |
| 7258265 | 4518090 | Individual Visit - Telephone - In House - OTHER | M | 1 | |

| | | | | | age | |
|---------|---------|---|---|----|-----|--|
| 7258265 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 4 | | Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have recieved service. Divide By Age. |
| 7258265 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 6 | | |
| 7258265 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 0 | | |
| 7258265 | 4558090 | Individuals Served by Functional Centre - AGE UNKNOWN | M | 15 | | |
| 7258265 | 4920010 | Number of Group Sessions | M | 4 | | Pull a list of all staff and volunteer group sessions which have a function associated with the FC of this category. Display count of sessions. |
| 7258265 | 489**** | New Referrals - All Age Groups | M | 12 | | Get list of clients referred during the report period. Discard those which do not have the functions of this FC in their SERVICES REQUESTED AT TIME OF ASSESSMENT box. Refine list by age (at report end date) where applicable. Count and display. |
| 7258265 | 4898020 | New Referrals - ELDERLY | M | 3 | | |
| 7258265 | 4898040 | New Referrals - ADULT | M | 5 | | |
| 7258265 | 4898060 | New Referrals - PEDIATRIC | M | 1 | | |
| 7258265 | 4898090 | New Referrals - AGE UNKNOWN | M | 3 | | |
| 7258265 | 513**** | Service Discharge | M | 4 | | Get list of clients who have STOPPED SERVICE during the report period. Eliminate those not served by this FC. Count and display. |
| 7258265 | 5138010 | Service Discharge - Service Plan Complete | M | 1 | | Get list of clients who have STOPPED SERVICE during the report period who were involved in one of the services of this FC. Discard those which do not have the closing code(s) related to this section (Served - Discharged / Served - Bereav Serv No Longer Req'd / Served - Service Plan Complete). Count and display. |
| 7258265 | 5138020 | Service Discharge - Death while in care of Org | M | 2 | | |
| 7258265 | 5138022 | Service Discharge - Died In Hospital | M | 0 | | |
| 7258265 | 5138040 | Service Discharge - Transfer to LTC | M | 0 | | |
| 7258265 | 5138050 | Service Discharge - Hospital | M | 0 | | |
| 7258265 | 5138060 | Service Discharge - Client Preference | M | 0 | | |
| 7258265 | 5138070 | Service Discharge - Transfer to other CSS | M | 0 | | |
| 7258265 | 5138090 | Service Discharge - Other | M | 0 | | |

| Support Services Training - FC: 7258410 Includes Services: Celebration Of Life, celebration of life, complementary therapy | | | | | | |
|---|-----------------|--|-----|------|---|--|
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes | |
| 7258410 | 4069910 | Individuals Currently Waiting for Assessment | M | 1 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICE REQUESTED AT REFERRAL which belongs to this FC. Count the number of clients left in the list and display. | |
| 7258410 | 4069920 | Individuals Currently Waiting for Service Initiation | M | 0 | Get a list of clients referred BEFORE the REPORT END DATE. From this list discard all clients MATCHED before the REPORT END DATE (leaving only clients referred before and matched after the report end date). Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. Count the number of clients left in the list and display. | |

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|---------|---------|------------------------------------|---|------|--|
| 7258410 | 4079910 | Days Waited for Service Initiation | M | 17.2 | <p>This section is depreciated, please see section below.</p> <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated.</p> <p>*** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the average of all these days waiting and display.</p> |
| 7258410 | 4079910 | Days Waited for Service Initiation | M | 17.5 | <p>This section is depreciated, please see section below.</p> <p>*** This stat is a duplicate of the one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated.</p> <p>*** Get a list of all clients active at any time during the report period. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the average of all these days waiting and display.</p> |
| 7258410 | 4079910 | Days Waited for Service Initiation | M | 792 | <p>*** This stat is a duplicate of the one on the line below. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated.</p> <p>*** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the REFERRAL date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| | | | | | <p>*** This stat is a duplicate of the one on the line above.</p> |

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|---------|---------|--|---|-----|---|
| 7258410 | 4079910 | Days Waited for Service Initiation | M | 733 | <p>use one on the line above. There is some disagreement as to how it should be calculated, so please report only one of these two lines depending on how you agree it should be calculated. *** Get a list of all clients active at any time from the fiscal year start to the report end date. Discard all clients not having at least one SERVICES REQUESTED AT TIME OF ASSESSMENT which belongs to this FC. For each client, calculate the number of days between the ASSESSMENT date and the MATCH date. Take the TOTAL of all these days waiting and display. The difference between this stat and the stat in grey above is that this is a TOTAL number of days waited, not an average number of days waited. It was confirmed by the CSS MIS project directly that this is the correct way to report this stat - see PDF documentation.</p> |
| 7258410 | 4508020 | Individual Visit - Face to Face - In House - ELDERLY | M | | <p>Get a list of all non-group STAFF sessions which have a function associated with the FC of this category AND with the delivery method stated here. Eliminate those that fall outside of the date range. Calculate and display total number of sessions. (Ian interprets FACE TO FACE to include - at office, in home, one to one). Divide by age.</p> |
| 7258410 | 4508040 | Individual Visit - Face to Face - In House - ADULT | M | | |
| 7258410 | 4508060 | Individual Visit - Face to Face - In House - PEDIATRIC | M | | |
| 7258410 | 4508090 | Individual Visit - Face to Face - In House - UNKNOWN AGE | M | | |
| 7258410 | 4518020 | Individual Visit - Telephone - In House - ELDERLY | M | 0 | <p>Take list of STAFF and VOLUNTEER hours. Eliminate those that do not fall within the report date range. Eliminate those not provided by Telephone. Discard session entries not having a function which matches one of the functions belonging to this FC. Total up all the remaining sessions and break apart by age.</p> |
| 7258410 | 4518040 | Individual Visit - Telephone - In House - ADULT | M | 0 | |
| 7258410 | 4518060 | Individual Visit - Telephone - In House - PEDIATRIC | M | 0 | |
| 7258410 | 4518090 | Individual Visit - Telephone - In House - OTHER | M | 0 | |
| 7258410 | 4558020 | Individuals Served by Functional Centre - ELDERLY | M | 0 | <p>Get a list of all STAFF and VOLUNTEER sessions which have a function associated with the FC of this category. Eliminate those that fall outside of the date range. Count and display the number of unique clients who have received service. Divide By Age.</p> |
| 7258410 | 4558040 | Individuals Served by Functional Centre - ADULT | M | 0 | |
| 7258410 | 4558060 | Individuals Served by Functional Centre - PEDIATRIC | M | 0 | |
| 7258410 | 4558090 | Individuals Served by Functional Centre - AGE UNKNOWN | M | 0 | |
| 7258410 | 4920010 | Number of Group Sessions | M | 0 | <p>Pull a list of all staff and volunteer group sessions which have a function associated with the FC of this category. Display count of sessions.</p> |
| 7258410 | 489**** | New Referrals - All Age Groups | M | 0 | <p>Get list of clients referred during the report period. Discard those which do not have the functions of this FC in their SERVICES REQUESTED AT TIME OF ASSESSMENT box. Refine list by age (at report end date) where applicable. Count and display. Get list of clients who have</p> |
| 7258410 | 4898020 | New Referrals - ELDERLY | M | 0 | |
| 7258410 | 4898040 | New Referrals - ADULT | M | 0 | |
| 7258410 | 4898060 | New Referrals - PEDIATRIC | M | 0 | |
| 7258410 | 4898090 | New Referrals - AGE UNKNOWN | M | 0 | |
| 7258410 | 4898090 | New Referrals - AGE UNKNOWN | M | 0 | |

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|---------|---------|--|---|---|--|
| 7258410 | 513**** | Service Discharge | M | 4 | Get list of clients who have STOPPED SERVICE during the report period. Eliminate those not served by this FC. Count and display. |
| 7258410 | 5138010 | Service Discharge - Service Plan Complete | M | 1 | Get list of clients who have STOPPED SERVICE during the report period who were involved in one of the services of this FC. Discard those which do not have the closing code(s) related to this section (Served - Discharged / Served - Bereav Serv No Longer Req'd / Served - Service Plan Complete). Count and display. |
| 7258410 | 5138020 | Service Discharge - Death while in care of Org | M | 2 | |
| 7258410 | 5138022 | Service Discharge - Died In Hospital | M | 0 | |
| 7258410 | 5138040 | Service Discharge - Transfer to LTC | M | 0 | |
| 7258410 | 5138050 | Service Discharge - Hospital | M | 0 | |
| 7258410 | 5138060 | Service Discharge - Client Preference | M | 0 | |
| 7258410 | 5138070 | Service Discharge - Transfer to other CSS | M | 0 | |
| 7258410 | 5138090 | Service Discharge - Other | M | 0 | |

Outreach - FC: 7777777
Not Used: No programs / services are assigned to this functional center.

| Accounting | | | | | |
|---------------|-----------------|---------------------------------------|-----|------|--|
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
| 82990 | 8559580 | Individuals Served by Organization | M | 40 | Take a list of all individuals who have had hours recorded by staff or volunteers in any program area within the report dates. |
| 82990 | 8202002 | Staff head count - non-union | M | N/A | This statistic is not available because InfoAnywhere does not track this HR data. |
| 82990 | 8202058 | Staff head count - union | M | N/A | This statistic is not available because InfoAnywhere does not track this HR data. |
| 82990 | 8980000 | Calendar days in the reporting period | M | 92 | Calendar days in the reporting period |

| Volunteer Hours | | | | | |
|-----------------|-----------------|----------------------------------|-----|--------|--|
| Primary Acct. | Secondary Acct. | Description | M/O | Stat | Ians Notes |
| 72140 | 2390000 | Total Hours Of Volunteer Service | M | 349.25 | All Volunteer Service Hours For The Report Period, Client and non-client, group and non group. |